To all QLUB members

VERY IMPORTANT

The first QL computers have been shipped with the firmware -
the QDOS operating system and SuperBASIC - in an EPROM
cartridge. This must be inserted into the slot marked "ROM"
at the back of the computer before the computer is plugged
into the mains, and must not be removed while the computer is
switched on.

As soon as the firmware is available in ROM form, we will
notify you, so that you can return your QL to us for the ROMs
to be added to the main board inside the case, leaving the
external ROM cartridge slot free. We have done everything
possible to bring the QL to you as soon as possible and we
thought you would prefer to have it now, rather than wait the
additional time that it takes to get ROMs manufactured.

VERY, VERY IMPORTANT

We VERY STRONGLY RECOMMEND that you do not use the Microdrive
cartridges supplied with the four QL programs - Quill,
Abacus, Easel and Archive - except as master copies.
Instead, make copies of the programs you wish to use on blank
cartridges and use the copies. If a copy becomes unreadable
for any reason, you can always make another from the master.

Keep the master copy as an emergency back-up from which to
make the copy you actually use.

The procedure for making a copy is as follows:

1. Place the master copy in Microdrive 2 (the right hand
    side drive).

2. Place the cartridge onto which you want to make a copy in
    Microdrive 1. There should be nothing on this cartridge
    which you wish to keep.

3. Enter the following command:

    lrun mdv2_clone ENTER

4. The QL will respond with:

    Format mdv1 - type space to continue

    Press the SPACE bar.

5. The QL will display various messages, ending with a
    directory of files on Microdrive 1, and the cursor
    flashing.

WAIT until both Microdrives have stopped running; remove the
master copy from Microdrive 2; press the Reset button, and F1
(if using a monitor) or F2 (if using a TV) when requested, to
run the copy you've just made.

THE QL USER GUIDE

Although the QL has been designed to be easy to use, please
make use of the QL User Guide. (If the Beginner's Guide, or
any other section of the User Guide, is missing, don't worry
- it will arrive by post in the next few days.) There is
important information in the Introduction about formatting,
using and caring for Microdrive cartridges. The QL User
Guide also tells you what to do if you have a problem and
need to return your QL. There's a form for you to place
orders for QL accessories, Microdrive cartridges, etc., and
another for you to give us feedback on how we could improve
the User Guide. For those who haven't already joined QLUB,
there's a membership application form. (Approximately two
out of every three QL owners are already members.) So, if
you've got a question, please start by looking for the answer
in the User Guide.

FREE GIFT

The first QL owners to receive their computers, many of whom
had to wait more than 28 days for delivery, have been sent a
free RS-232-C lead, normally selling for £14.95. Anyone who
had already ordered this item will automatically be sent a
refund (if they paid by cheque) or will find that they have
not been charged for it (if they ordered using a credit
card).

QLUB MEMBERSHIP CARDS

QLUB membership cards are being sent out with QLs in most
cases. But if you didn't receive yours with your QL, don't
worry - some are being sent separately a few days later.
With your membership card, you will also receive details of
the software support service from Psion to which you are
entitled as a QLUB member. Please read the instructions
carefully before you use this service, and note that it is
limited to advice on the use and operation of the four Psion
applications - QL Quill, Easel, Archive and Abacus. You will
need your QLUB membership number to use this service, so
please keep your membership card in a safe place.

QLUB NEWSLETTER

The QLUB newsletter will be published six times a year and
sent to all QLUB members. You should expect to receive your
first issue within the next two months. Your contributions
to the newsletter would be most welcome. The editor will not
be able to respond individually to every item received, but
your questions, comments and news are invited. Please send
them to QLUB Editor, Sinclair Research Ltd., 25 Willis Road,
Cambridge, CB1 2AQ.

QLUB BENEFITS

It is expected that the four Psion programs - QL Quill,
Easel, Archive and Abacus - will be improved by the addition
of new features, and that new versions will be released from
time to time. During the one year period of your QLUB
membership you will automatically be sent a new version of
each of the four programs.

As a QLUB member, you will also be given the first
opportunity to place your order for new QL software,
peripherals, etc. - sometimes at a special discount available
only to QLUB members.

A lot of hard work has gone into the QL, and we're genuinely
sorry that you've been inconvenienced by the delay in
shipping the first computers. We hope you'll think it's all
been worthwhile.

Best wishes from everyone at Sinclair.